

2.5.2 - Mechanism to deal with internal examination related grievances is transparent, time- bound and efficient

In order to deal with examination related grievances, the college has constituted a Grievance Cell. The grievances of the all students related to examinations are addressed at two levels: College and University depending upon the nature of the grievances. Grievances related to the internal assessment are handled by the Grievance Cell of the College, whereas grievances related to the external assessment are forwarded to the University. Transparency is maintained by showing the assessed answer sheets of internal examination to the students in the classrooms. In case of any grievance, the college collects the applications on prescribed forms and forwards it to the concerned authorities. The facility for rechecking and re-evaluation of answer sheets is available for the students. Examination related grievances are received by the concerned authorities of the college in a time-bound manner. All complaints are attended to with utmost alacrity and resolved in a short time. As for the grievances related to University examinations, the time taken depends on the policies of the University. In the academic session 2021-2022, there was no grievance related to internal examination and university examination.